

Windfall Industries Outcomes Report -- January through December of 2015

Windfall Industries provided employment, vocational habilitation, and adult day support services at two sites 81 adult participants from three counties, Medina, Summit, and Wayne. Supported employment services were provided to 17 adult participants at two enclaves. Work training opportunities were provided to 28 students from Summit county schools, and eight students from three Medina County school(s) participated in our MAPstart program. Windfall Industries workers successfully completed jobs for over 48 companies, individuals, or organizations. No formal complaints were received during 2015. Stakeholder satisfaction with our services was generally high overall. As can be seen in the graph below 74% of our participants were happy with our services. Other satisfaction surveys showed that 83% of referral sources and Service and Support Administrators were satisfied, 96% of guardians and family members were satisfied, and 92% of business customers were satisfied with our services.

Satisfaction	percent
Very Happy	53%
Happy	21%
OK	19%
unhappy	4%
very unhappy	3%

