

Windfall Industries 2019 Outcomes Report

January through December

In 2019 Windfall industries served 143 individuals from Medina, Summit, and Wayne Counties. We had eleven new participants enter one or more of our programs. Program participants gained valuable work experience at multiple sites and various types of jobs. Individuals gained work experience at six enclave sites at local businesses and organizations, a mobile horticulture crew, cleaning crews at two area churches, and at two roadside rest stops. Our Community Employment department had a successful year with four out of six individuals who received job development services successfully obtaining competitive community jobs. Individual employment support services were provided to four participants at their places of employment which helped them maintain their community jobs. Work training opportunities were also provided to 17 students from 4 high schools at local businesses and organizations. Windfall Industries program participants also received vocational training and an opportunity to earn a paycheck at M.A.P. where they successfully completed jobs for approximately 20 companies and organizations. No formal complaints were received during 2019. Additionally, four individuals received Adult Day Support Services that included community outings to local libraries, parks, a senior center, a restaurant, and stores. Individuals in our ADS program also enjoyed participating in a local community garden. As can be seen in the graph below, overall stakeholder satisfaction was high.

Satisfaction	percent
Participants	85%
Other stakeholders	94%
Staff	83%

